

Case Study

\$20B Credit Union Cuts Workflow in Half with Digital Sanctions Analyst

Banking Beyond Compliance with a Commitment to Efficiency & Accuracy



\$20B Credit Union

Core System: Jack Henry - Symitar Episys

As sanctions requirements grow increasingly complex, financial institutions face a critical challenge: providing consistent, well-documented due diligence on alerts generated by their sanctions monitoring system. For one \$20B credit union using Nasdaq Verafin, compliance isn't just a regulatory checkbox; it's a cornerstone of trust and operational excellence.

To uphold that commitment, the institution places a strong emphasis on depth and accuracy in every investigation. Their goal isn't simply to comply with requirements — it is to actively prevent illicit funds, including those tied to human rights abuses, from infiltrating the financial system.

"We need detailed, thorough research to support our sanctions investigations, not just to meet requirements, but to keep funds procured through illegal methods, such as human rights abuse, from moving through our institution," said a BSA Program Administrator Manager at the institution.

Despite the importance of making accurate, detailed investigations, manual processes were time-consuming and prone to inconsistencies, creating anxiety around due diligence completeness and audit readiness.

"We were frequently unsure about how complete our due diligence efforts were," said the Program Administrator.

For these reasons, the institution decided it needed a third-party solution to improve their processes, and ensure complete, accurate due diligence. The solution? Nasdaq Verafin's Digital Sanctions Analyst, an Agentic AI-powered innovation that transformed their sanctions monitoring workflow and strengthened compliance posture.

Technology & Teamwork: A Winning Combination

Nasdaq Verafin's Digital Sanctions Analyst, the first in its Agentic AI Workforce, revolutionizes sanctions compliance by automating high-volume alert processing, drastically reducing time spent on alert acknowledgements.

Before the institution implemented Nasdaq Verafin's Digital Sanctions Analyst, investigations were slowed by fragmented transaction details and ambiguous wire memos. Compliance teams spent hours reconciling incomplete addresses and typing lengthy justifications — a time-consuming process vulnerable to human error.



"The Digital Sanctions Analyst has dramatically accelerated our alert processing workflow. Yesterday I researched a 314(a) alert, and the process was so much faster than I'm used to. I barely had to type anything; it was a huge time saver."

- BSA Program Administrator Manager

By deploying Agentic AI-powered automation, the credit union unlocked a step change in speed and precision. The Digital Sanctions Analyst autonomously triaged alerts, drafted resolution statements and ensured consistent language across acknowledgments — reducing manual workload and accelerating alert resolution.

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Immediate Impact: Faster, More Detailed Compliance

From day one with Digital Sanctions Analyst, the institution experienced substantial time-to-value. Alert review times dropped by 50%, reducing 314(a) alert processing from 2–3 days to just one day. Pre-drafted resolution statements and credible recommendations also eliminated repetitive typing, freeing analysts to focus on high-value investigative tasks.

Address reconciliation and memo clarification improved accuracy, reducing the risk of overlooking sanctioned entities. This automation didn’t just save time — it strengthened auditability and reduced compliance risk, ensuring every alert acknowledgment met rigorous standards.

“Our alert review time was reduced by 50%, and we received consistent, audit-ready results for every alert. This enhanced productivity and morale across our entire team,” the Program Administrator said.

Peace of Mind & Complete Due Diligence

By leveraging Nasdaq Verafin’s Digital Sanctions Analyst, the institution achieved a scalable, intelligent approach to sanctions screening. It strengthened its compliance posture, reduced operational strain and ensured timely, accurate alert processing — all while freeing resources for strategic priorities.

As sanctions requirements grow more complex, Nasdaq Verafin’s AI-driven solution will continue to deliver efficiency, accuracy and peace of mind to compliance teams. This helps the institution feel more confident about responding to an ever-evolving sanctions landscape, while maintaining focus on their most critical priorities.

“Our compliance strategy is built to adapt. The solution keeps us in step with a landscape that never stands still, delivers the output we need to feel assured about our due diligence and frees our team to investigate high risk activity,” said the Program Administrator.

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- BSA Program Administrator
Manager

Ready to strengthen your compliance strategy?

Visit verafin.com to learn how our Agentic AI Workforce solutions can help streamline your anti-financial crime efforts.

Contact us today to learn more about Nasdaq Verafin’s Financial Crime Management platform.

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